

# BRONZEDBERRY

sunless tanning experts

**We're sorry you are unhappy. Our goal is to make it right.**

Service Return Policy: Contact your Tanning Artist directly within 48 hours of your service.

Product Return/Exchange Policy: If you have received a broken or malfunctioning product (including broken/leaking upon delivery) please contact our staff immediately for next steps. Pictures will be required for refunds.

If for any reason you are dissatisfied with your product purchase we are happy to exchange it for something else within 30 days of purchase. Product must be returned within 30 days of purchase and contain a minimum of 75% of product.

Return Steps:

- Print & Fill Out This RMA Form - include it in your package
- Mail the product, receipt and RMA form to: 509 Westwood Office Park, Fredericksburg VA 22401.
- Upon receipt, customers will be contacted within 2 business days.

Client/Customer Information:

Name:

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Address:

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Phone:

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Email:

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Date:

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Please check one:

- Return
- Exchange

Reason:

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If Exchange what would you like instead?:

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Please make sure to include a copy of your original receipt.

Mail to: BronzedBerry 509 Westwood Office Park, Fredericksburg VA 22401

Policies located online: <http://bronzedberry.com/terms.php>

BronzedBerry LLC ~ 202.630.1460