

# BRONZED BERRY

## NATURAL BEAUTY

**We're sorry you are unhappy. Our goal is to make it right.**

**Service Return Policy:** Contact your Tanning Artist directly within 48 hours of your service. Tanning Artist must offer to provide the service again to you at no cost. Client must receive this service again within 3 days of the original appointment. Full refunds are at the discretion of the Tanning Artist. If you are having trouble communicating with your Tanning Artist please contact our Product Specialist at [Info@BronzedBerry.com](mailto:Info@BronzedBerry.com) or call 202.630.1460.

**Product Return/Exchange Policy:** If for any reason you are dissatisfied with your product purchase you we are happy to exchange it for something else. If there is a difference in price client is responsible for the difference. Product must be returned within 30 days of purchase and contain a minimum of 75% of product. Mail the product, copy of customer receipt and contact information (name, address, phone number and email) to: 107 Hampton Dr, Fredericksburg VA 22405. Upon receipt customer will be contacted within 2 business days.

Client/Customer Information:

Name:

---

Address:

---

Phone:

---

Email:

---

Date:

Please check one:

- ☐ Return
- ☐ Exchange

Reason:

---

If Exchange what would you like instead?:

---

Please make sure to include a copy of your original receipt.

Mail to: BronzedBerry 107 Hampton Dr, Fredericksburg VA 22405

Policies located online: <http://bronzedberry.com/terms.php>

BronzedBerry LLC ~ 202.630.1460